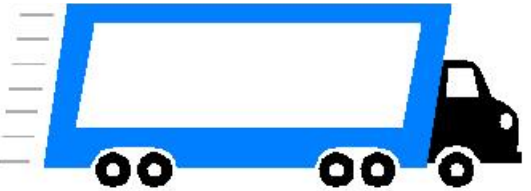


Mallory Valley Utility District

OUR OFFICE IS MOVING !



Our new location is almost complete! Our first day of business in the new building will be Monday, December 17th.

*** NOTICE ***

Friday, December 14th

*** NOTICE ***

On Friday December 14th, we will be moving our computer and telephone services into the new building. As a result, we will have limited communications. While our office will be unable to answer your billing questions, we will be available if you have an urgent matter that needs our attention. You will be able to reach us by calling 615.377.3374 where our answering service will take your message and have a member of our staff return your call. We are making every effort to ensure this is a smooth transition, and we thank you in advance for your cooperation.



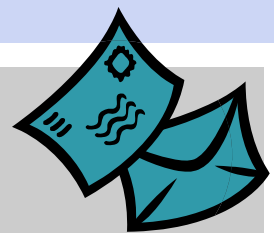
Our phone numbers will be changing!!

We are unable to keep our existing phone numbers with the move to the new location. On Monday, December 17th we will have new phone numbers. We will notify all customers of the new phone and fax numbers on the December bill. (You will receive that bill no later than December 15th.)

What is our new address?

465 DUKE DRIVE
FRANKLIN, TN 37067

Our mailing addresses will remain the same...



Bills are due the 1st of the month

PAYMENTS

PO BOX 306056
NASHVILLE, TN 37230

ALL OTHER CORRESPONDENCE

PO BOX 936
FRANKLIN, TN 37065

We are working every day to deliver the best water to you
in the fastest and most efficient way!

Mallory Valley Utility District purchases its water from Harpeth Valley Utility District. Our staff and engineers work with Harpeth Valley on an annual basis to project water demands within our District for the upcoming year. These projections help Harpeth Valley to plan for the amount of water it must produce. To store and deliver the water that we purchase for you, our staff has worked and continues to work diligently to upgrade the District's infrastructure. A new 1.0 million gallon water storage tank has been constructed and many improvements and upgrades have been made to our pumping stations. These upgrades allow more water to be delivered throughout the District. The pumping station improvements have greatly affected the District's ability to deliver an ample water supply to its customers through this dry season. In the future, another 5.0 million gallon water storage tank is planned for construction and will be located at its current tank complex on Lynnwood Way. In addition, the District will be constructing a new 8,500 gallon per minute water booster station.

Our office is currently working to make more information available on its website (www.MVUD.org) concerning water conservation and ways in which you can conserve water at home. This information should be available within the coming months. If you would like to learn more about ways in which you can conserve water in your home, there are many other websites available with helpful information.

www.epa.gov

www.h2ouse.org

www.watertrust.org

www.drinktap.org

www.groundwater.org

www.americanwater.com

REMINDER – In April 2007, Mallory Valley changed the dates of service for your billing cycle and changed the due date for bill payment.

Until April 2007, our dates of service on your monthly billing statement were from the 10th day of the previous month through the 10th day of the current month. With the change in April, your dates of service changed to the 1st day of the previous month through the 1st day of the current month. (These service dates are approximate and can change slightly from month to month.)

With this change in service dates, the due date for your bill payment also changed. With the change in April, your new due date for payments is the 1st of each month.

Directions to our new office location

