



## NOTICE TO ALL CUSTOMERS WITH COMPOUND METERS

***You are receiving this notice because you have a compound water meter and there are recent changes in how your water bill is calculated.***

### **What is a compound meter?**

*A compound meter is used where high water flow rates are necessary, but at times there are smaller rates of flow that still need to be accurately measured. Compound meters have two measuring elements (register heads) and a check valve to regulate flow between them. Therefore, a compound meter will have two meter readings and two water consumption values.*

### **Bill Calculation Adjustment Effective March 2010**

In our former billing software, the water usage was listed separately on your billing statement and the District's billing rate was applied separately. Beginning in March 2010, with the installation of the District's new billing software, the water usage will be combined on a compound meter and the billing rate will be applied to the total water usage for the month.

For example:

6-inch, High flow side of the meter used 18,000 gallons of water  
1-inch, Low flow side of the meter used 4,000 gallons of water  
Total usage on the water meter is 22,000 gallons of water

The District's water rate structure is:

\$4.50 per 1,000 gallons of water for the first 20,000 gallons  
\$5.50 per 1,000 gallons for all usage above 20,000 gallons

The District's rate structure would have been applied as follows:

High flow side	18,000 multiplied by \$4.50 = \$81.00 plus 9.25% tax rate
Low flow side	4,000 multiplied by \$4.50 = \$18.00 plus 9.25% tax rate
Total bill	\$99.00 plus 9.25% tax rate

Beginning March 2010, the District's rate structure will be applied as follows:

Total usage on the meter is 22,000 gallons	
20,000	multiplied by \$4.50 = \$90.00 plus 9.25% tax rate
2,000	multiplied by \$5.50 = \$11.00 plus 9.25% tax rate
Total bill	\$101.00 plus 9.25% tax rate

### **Minimum Bill Adjustment Effective March 2010**

Accounts with compound meters may also notice a change in the minimum bill calculation. The minimum bill is based upon the size of your water meter. In the former billing system, the minimum bill was based upon the LOW FLOW side of your water meter. In the new billing system, it is based on the high flow side of your meter. The high flow side of the meter is the actual size of your water meter. Therefore, this is a more accurate measure for applying the minimum bill calculation. Please read the chart below for the details on meter size as it relates to the minimum bill:

¾" Meters	The minimum bill charge is \$9.00 plus tax for water usage between 0 and 2,000 gallons
1" Meters	The minimum bill charge is \$11.25 plus tax for water usage between 0 and 2,500 gallons
1.5" Meters	The minimum bill charge is \$27.00 plus tax for water usage between 0 and 6,000 gallons
2" Meters and Greater	The minimum bill charge is \$45.00 plus tax for water usage between 0 and 10,000 gallons

*Minimum bills help to cover Mallory Valley's operating costs, such as the costs of maintaining the meter, maintaining the water lines to the meter, reading the meter each month, and office expenses (such as the monthly billing statement that is mailed to each customer). Mallory Valley began charging customers for a minimum bill in 1966. This is standard practice for all utility districts in the area.*

**QUESTIONS? CALL OUR OFFICE AND WE WILL BE HAPPY TO ASSIST YOU!**

**MALLORY VALLEY UTILITY DISTRICT**

**615-628-0237**

**MORE INFORMATION CAN ALSO BE FOUND ON OUR WEBSITE [www.MVUD.org](http://www.MVUD.org)**

MALLORY VALLEY UTILITY DISTRICT  
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