



Mallory Valley Utility District

465 Duke Drive Franklin, TN 37067

615-628-0237

Summer is Here!

The summer months may increase your water usage. Spring and Summer will bring people outdoors to work and play in their yards and gardens. And, many will open their swimming pools for the summer. *Outside water use is one of the main reasons we would see a customer's water use increase over their normal average.*

Other examples would be overnight guests in your home, new water appliances, children coming home from college for spring or summer breaks, and also any Holiday event where you may be cooking, cleaning and inviting guests over more often.

If you have an irrigation system, it is always a good idea to check the settings and to walk your property often. Irrigation systems set to run too often or for longer periods of time will increase your water bill. Check for soggy spots in your yard or garden where a sprinkler head or irrigation line could be damaged.

Sewer Service and the City of Franklin

As of November 2008, Mallory Valley is no longer sending City of Franklin customers a combined billing statement for water, sewer and trash services. Your water is provided by Mallory Valley. Your sewer and trash service is provided by the City of Franklin. Mallory Valley will provide water consumption data to the City of Franklin for sewer billing purposes.

Thank you for your support while the City undertakes this initiative to reduce costs. Questions should be addressed to the City at 615-794-4572 or by submitting email inquiries and comments on the City web site at www.franklin-gov.com.

Do you have a sub meter?

If you have a sub meter and received a sewer discount in the past, please contact City of Franklin to discuss your account and your sewer discount.

NOTICE OF BACKFLOW TESTING

Backflow testing began on February 1 for 2009.

Testing will be done for Residential irrigation systems and Residential fire protection systems (customers with a fire sprinkler system inside their home). Testing will be done for all Commercial buildings and will include the domestic meter, the fire protection system and the irrigation system.

A uniformed member of our staff will test your domestic and/or irrigation backflow device(s) each year. Mallory Valley has contracted with Fire Sprinkler, LLC to complete testing of commercial fire protection backflow devices.

Whether commercial or residential, the cost per device and visit is \$40.00. Your device(s) will be tested annually and you will receive a bill from Mallory Valley.

Cross connection is the undesirable reversal of water from its intended direction in any plumbing or pipeline system. A backflow prevention device that is properly installed, tested and maintained can reliably prevent the backflow of water of an unknown quality from flowing back into the community's water system.

Neighborhood Watch

All of us want a safe community to live and work in. And, the more people watching and listening with alert eyes and ears, the safer our community will be. If you should see someone tampering with the public water system, such as a public fire hydrant or one of our water tanks, please call our office. We will dispatch someone immediately to investigate. You can call our office at 615-628-0237 any-time, 24 hours a day and 7 days a week. Let's work together to create a safer community for all of us. Thank you!

Sign up for Automatic Bank Draft!

Water is an essential commodity and it can become quite costly when our water bills don't get paid on time, and it becomes more than an inconvenience when our water is turned off for nonpayment.

A great way to pay your water bill is by Automatic Bank Draft.

On approximately the 15th of each month you will receive a statement of your water services which reads, **"Bank Draft, Do Not Remit"**.

At that time you should note the amount of your water bill in your checkbook.

Your checking account will be drafted on the 1st of the following month.

Contact our office or visit our website to obtain a Bank Draft Authorization form.

WORD SEARCH

M	A	V	Z	D	R	I	P	T	Y	U	P
E	W	N	O	P	K	W	X	S	Q	W	G
T	D	O	H	F	A	U	C	E	T	A	V
E	R	I	L	I	Z	Y	B	N	O	T	M
R	P	T	V	F	H	P	S	R	M	E	C
V	L	A	W	X	K	E	G	P	I	R	F
J	A	G	I	Z	R	C	V	D	K	T	L
S	P	I	G	O	T	D	A	A	H	N	T
X	B	R	N	P	J	E	M	B	L	C	A
Z	M	R	F	A	L	C	E	Z	D	V	P
H	C	I	G	Y	K	P	N	O	S	I	E
A	W	B	S	L	E	A	K	Q	W	X	J

Backflow
Water
Leak
Irrigation
Tap
Drip
Spigot
Faucet
Valve
Meter

Water Facts

The first municipal water filtration works opened in Paisley, Scotland in 1832.

In 1974, Congress passed the Safe Drinking Water Act to ensure that drinking water is safe for human consumption. The Act requires public water systems to monitor and treat drinking water for safety.

Approximately 1 million miles of pipelines and aqueducts carry water in the United States and Canada. That's enough to circle the earth 40 times.

The average daily requirement for fresh water in the United States is about 40 billion gallons a day, with about 300 billion gallons used untreated for agriculture and commercial purposes.

The American Water Works Association provided all above information. You can visit their website at www.awwa.org.

WANTED

YOUR CURRENT CONTACT INFORMATION



Without up-to-date contact information, Mallory Valley Utility District is unable to reach you when necessary. We may need to contact you for many different reasons, including: water service interruption in your area or higher than normal water usage at your home. Please use the back of your payment stub to write down your current phone number or call our office anytime! Even if you think we have the correct information, we would like to verify the phone number again.

Thanks in advance for your help!

Our office is located at
465 Duke Drive
Franklin TN 37067
(615) 628-0237

Check out our website at

www.MVUD.org