

**Disconnection Policy as stated in section 6.2 of
Mallory Valley Utility District's Rules and
Regulations.....**

Bills must be paid on or before the 1st business day of each month to receive the net rate. The gross rate shall apply for payments made after the 1st business day of the month.

Failure to receive a bill does not release a customer from payment obligation or extend the discount date.

If payment is not received by the District within 30 days of the statement date, the District shall have the right to terminate water service for nonpayment. The District shall not be liable for any damages to the customer's property caused by the termination of water service for nonpayment.